

Canton Leisure Services

Umpire Code of Conduct

The Charter Township of Canton strives to provide premier facilities, programs and services so that community members have the opportunity to participate in the highest quality of diversified fitness, recreation, social and educational opportunities. Teams and fans are entitled to responsive service in a welcoming, safe and enjoyable atmosphere. As our primary on field staff we expect your job performance and behavior to meet the needs of our softball leagues. Our goal is to provide clear guidelines and evaluations to help provide the best umpires at our games.

Please read and sign this code of conduct as a clear reminder that job behavior and performance will be monitored throughout the season.

I, as an Umpire of the Canton Sports Center will follow all USSSA rules, CSC league rules, Facility policies and procedures and guidelines provided by the umpire-in-chief. Listed below is a general list of umpire expectations while on-site at the Canton Sports Center. Please review the requirements and results of misconduct as you prepare for the upcoming season.

Code of Conduct

Level One

Uniform Policies

I will always come prepared to umpire in full uniform (black or gray pants, black shoes, official USSSA shirt and official USSSA hat)

Tardiness/Not Showing Up

I will always be early, as to be early is to be on time. To be on time is to be late. You should be leaving the office with all equipment and ready for your games, heading down to your field 10 minutes prior to first game time. I will not “no call/no show” for games that I was scheduled for.

Level Two

Customer Service

I will always be professional and customer friendly at all times, knowing that I am a Canton Sports Center Employee. Respond professionally when asked for clarification of rules and judgment calls.



Use of Electronics

I will not wear or use technology-based headgear or earpieces or use a cell phone while umpiring a game.

Alcohol and Tobacco Related Issues

I will not smoke, chew or drink while on duty. While visiting Kickers after hours, I will take into consideration that I am an official Canton Sports Center and USSSA representative while consuming alcoholic beverages, smoking or chewing.

Game Situations

If a game or rule related question or conflict arises on my diamond during the game, I will make every effort to get the correct ruling. If necessary, I will call the front office for additional help or rule clarification from the Umpire in Chief or Supervisor in Charge. I will not ask an umpire on another diamond.

Level Three

Inappropriate Language and Physical Contact

I will not use inappropriate language, such as swearing, name calling, sexual comments, while being on or off duty with any team members, fans, customers or coworkers.

I will not lose my temper or get physical with any team, fans, customers or coworkers while being on or off duty.

Weather and Emergency Policies

I will comply with all weather related procedures and decisions directed by the Facility supervisor and/or Umpire in Chief on duty. In the event that the Thorguard system detects that lightening is imminent in the area, the system will sound a red alert warning (15 second blast from all horn clusters), warning all guests and employees to vacate the softball fields immediately and take shelter. The Thorguard system will sound 3 consecutive short blasts when lightning has left the vicinity. At that time, staff will notify the tournament directors, umpires and teams when games will resume play. ANY TIME lightning is sighted practices/games should immediately be suspended and guests should move to safety.

When a medical emergency arises I will take appropriate action including assisting the victim, contacting the Supervisor on Duty with clear instructions of the situation, assist at the scene to keep the situation safe until additional trained staff arrives. Provide details of incident to assist supervisor with all reports.

